

# HALLIBURTON

## Halliburton Launches Web Portal to Improve Technical and Commercial Workflow for Customers

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HOUSTON, Sep 30, 2002 (BUSINESS WIRE) -- Halliburton (NYSE:HAL) has released a new web portal as part of its efforts to help customers improve efficiency and reduce costs. MyHalliburton.com(SM) significantly reduces the time required by clients to find the best technical solutions, communicate with the technical expert and securely exchange technical documents in a controlled environment in order to improve the decision-making process.

"We are committed to helping improve the technical and commercial workflow for our clients and provide collaboration where it can really add value. By implementing this working tool for the customer, we are further aligned with our commitment to provide Real Time Reservoir Solutions(SM) services to our clients," said John Gibson, president of Halliburton Energy Services. "We have more than 2,800 customers who have registered for myHalliburton and the response has been excellent. This user-friendly web tool gives our clients easy access to information and makes it even easier to do business with Halliburton."

MyHalliburton clients have access to rich technical information, simulators and calculators, project collaboration, commercial information, real-time job data and product catalogs in a secure, personalized web environment. Technical information is available on myHalliburton to help customers improve their access and integration of the latest technology and practices. Users can select content areas and personalize the portal according to their individual interests. Rich technical content is delivered through nearly 4,000 best practices, technical papers, case histories, books and product sheets. Tool simulators allow users to run tools to view operational details and manipulate the perspective of certain tools in 3-D. Calculators like the Halliburton Redbook, unit converter, and a sand control optimization program allow users to access applications to improve decision-making.

Commercial information in myHalliburton gives customers visibility to the entire commercial workflow, reducing the time spent tracking approvals and assuring accurate payment. Users can access their invoices, field tickets, job schedules, job resources, proposals and field tickets for Halliburton services and products, generally 24 hours of their posting in Halliburton's system.

Private project collaboration is available in myHalliburton.com to optimize the working process between Halliburton and its customers. These private collaborative communities provide secure document sharing, threaded discussion and calendars for coordinating project logistics and maximizing communication between office and field engineers.

Product catalogs allow users to view technical attributes for certain products and order these products online, saving the time and expense of manual processing of standard-order items. The user can compare the attributes of certain products and order using a credit card or receive an invoice. Users can also configure certain solutions using an expert recommendation tool.

Clients using INSITE Anywhere(SM) service to capture real-time job data can access these jobs through the myHalliburton portal. Real-time drilling, logging, fracturing, cementing and testing data is displayed in real time with continuous, anywhere access.

Halliburton customers can contact their local Halliburton representative for a live demonstration and registration details.

Halliburton, founded in 1919, is one of the world's largest providers of products and services to the petroleum and energy industries. The company serves its customers with a broad range of products and services through its Energy Services Group and Engineering and Construction Group business segments. The company's World Wide Web site can be accessed at [www.halliburton.com](http://www.halliburton.com).

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